Terms of service

The legally binding version is the German AGB.

1. Scope

These terms apply to all translation and interpreting services provided by Armin Mihandar, Akazienweg 50, 37083 Göttingen ("I"), to private and business customers ("you"). Different terms of the customer apply only if I agree to them in writing.

2. Quote and order

You receive a free, no-obligation quote based on a photo or scan of your document. The contract is concluded when you accept the quote, for example by email, WhatsApp or Telegram.

3. Prices and payment

The prices stated in the quote and in the catalog are final prices. Delivery by DHL within Germany (without tracking) is included; extra services such as tracking or express delivery are charged only if you choose them. Payment is by bank transfer, PayPal or cash at my office in Göttingen and is due before the translation is sent, unless agreed otherwise.

4. Your documents

Please send complete and legible copies. A certified translation confirms that the translation corresponds to the document presented to me. Please check the spelling of names, places and dates, especially for names that can be written in more than one way.

5. Delivery times

Stated delivery times are estimates and are counted in working days. Delivery by DHL is outside my control; I am not responsible for delays caused by the postal service.

6. Corrections

If a translation contains an error, please let me know within 14 days of receipt. I will correct it free of charge and send you a corrected translation.

7. Recognition by authorities

My certified translations are intended for submission to German authorities. Whether a document is accepted, and whether additional steps such as an apostille or legalization are needed, is decided by the receiving institution.

8. Confidentiality

I treat all documents and information confidentially and do not pass them on to third parties, except where required by law.

9. Liability

I am liable without limitation for intent and gross negligence and for injury to life, body or health. For slight negligence, I am liable only for the breach of essential contractual obligations, limited to the damage typical for this kind of contract.

10. Applicable law

German law applies. For private customers, this does not remove the protection of the mandatory laws of the country in which they live.

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